IMPORTANT ANNOUNCEMENT FOR SYSTEM USERS
Electronic Registration System (ERS)
ABH Claims Entry System (ACES)

In order to provide ongoing security for Providers who access the GA Behavioral Health Program's Electronic Registration System (ERS) and the ABH Claims Entry System (ACES), changes related to user passwords will be effective on Monday, January 17, 2011. This system modification will result in the following changes:

Provider Users with current access to ERS and/or ACES:

Providers with current access to ERS and/or ACES will be prompted to select a new password the first time he/she logs on to the system on or after Monday, 1/17/2011. Beginning on 1/17/2011, you will be prompted to select a new password approximately every sixty (60) days. When prompted to select a new password, the system will not allow you to re-use a password that has been used before for your account. If you experience any difficulty in creating a new password or forget the password you have selected after that date, you may contact the ABH® Help Desk at (860) 704-6444. If you have any questions or problems in using the system once you have successfully logged on, please contact ABH® at (800) 606-3677, Option 2.

Provider Users granted new access to ERS and/or ACES on or after 1/17/11:

New system users granted access to ERS and/or ACES will be provided with a login and a temporary password when access to either or both systems is created. The user will enter both the login and password given the first time he/she accesses the system. The system will then prompt the new user to create a new password. New users will then be prompted to select a new password approximately every sixty (60) days after activating their account. If you experience any difficulty in creating a new password or forget the password you have selected after that date, you may contact the ABH® Help Desk at (860) 704-6444. If you have any questions or problems in using the system once you have successfully logged on, please contact ABH® at (800) 606-3677, Option 2.